

Broadcasting Participation Fund
Quarterly Service Standards Disclosure
for claims received between Q1 and Q3, 2024
(January 1, 2024 to September 30, 2024)

| Fiscal quarter of claim receipt | # of days between claim receipt and processed | # of days between claim processed and Welch approval | # of days between Welch approval and Board approval | # of days between Board approval and payment | Total # of days | Notes |
|---|---|--|---|--|-----------------|-------|
| 2024 Q1 (January 1, 2024 to March 31, 2024) average (12 claims received) | 10 | 31 | 11 | 8 | 60 | |
| 2024 Q2 (April 1, 2024 to June 30, 2024) average (7 claims received) | 30 | 18 | 10 | 14 | 73 | *** |
| 2024 Q3 (July 1, 2024 to September 30, 2024) average (13 claims received) | 6 | 13 | 20 | 8 | 47 | |
| 2024 Year-to-date (January 1, 2024 to September 30, 2024) annual average | 13 | 21 | 15 | 10 | 58 | |

***Note: Q2 Average increased over Q1 due to 4 of the 7 claims received in Q2 being from first time applicants. These claims took longer to process and review due to missing information and additional clarification requirements during the processing and review stages. Excluding these claims from first time recipients, the average total # of days for 2024 Q2 was 58 (slightly down from Q1).